# Challenge 1

Mission: Manage their stakeholders and streamline their day to day operations. What operations are?

1. working model
   1. format
      1. xlsx
      2. words
      3. google drive
      4. email account
   2. contact one by one 🡪 time consuming
2. How can we manage out stakeholder data effectively
   1. One access – without going through multiple logins, multiple people
   2. One storage – name contact, skills, availability, meeting notes, availability
   3. One calendar – smart overview of people tied to 10+ project campaigns

Stakeholders:  stakeholders include volunteers, sponsors, donors, MIND staff and, local and international partners.

Task:

1. efficiently manage the stakeholders’ in a centralized place
   1. details (such as type, availability, skill set, past/current project etc.)
2. match the volunteers/stakeholders to the campaigns/projects based on their skill set, availability and experience, and manage the campaign/projects.

Features:

1. do the projects/campaigns tracking
   1. such as by including an integrated calendar that consolidates all key campaigns/projects which contains the project status such as resources allocated, timeline information etc
2. dashboard/report

Hidden Question: improve volunteer and event matching, less volunteer engagement

# Challenge 2

Mission: a user-friendly interface and a smart search (such as location-based, special theme etc.) function for the mental healthcare sphere information in Hong Kong. What are the mental healthcare sphere information?

Stakeholders:

Task:

1. users can efficiently locate relevant mental healthcare sphere support quickly and easily (e.g. mobile friendly) in various languages (English/Chinese/other).
2. search results should be able to sort by various order (e.g. distance, opening hours, language)
3. Location tracking and the distance are also expected to be displayed in the search result.
4. All the information should be stored in a back-end database which MIND Hong Kong team members can manage and access it easily with increased data volume over time.

Current model

1. No comprehensive
2. No centralized platform for people to find mental health information
   1. They just google
   2. No where to ask question
3. Find doctor
4. Platform for access information
5. We need a system for people to find help quickly and effectively
   1. Accessibility
      1. Multi language
   2. Interface
      1. Easy filter nu different criteria
         1. Opening hr
         2. Language
         3. Type of supp
   3. Backend
      1. How we can update existing organisations
      2. Track user stats

Hidden Question: How to promote MIND Hong Kong? 🡪 more support to the organization

# MIND Hong Kong

1. Volunteers & Donations, charity
2. Task:
   1. improve medical care and support for Hong Kong’s largest group of vulnerable individuals
   2. support daily
   3. partnership
   4. transform mental system
   5. as hogn kong leader
   6. campaign
3. What Provide:
   1. 3-day mental health destigmatisation conference
   2. Suicide Prevention Training

Mind HK relies on voluntary support and donations to carry out the work that we do. We are very grateful to everyone who has volunteered and supported us financially to date.